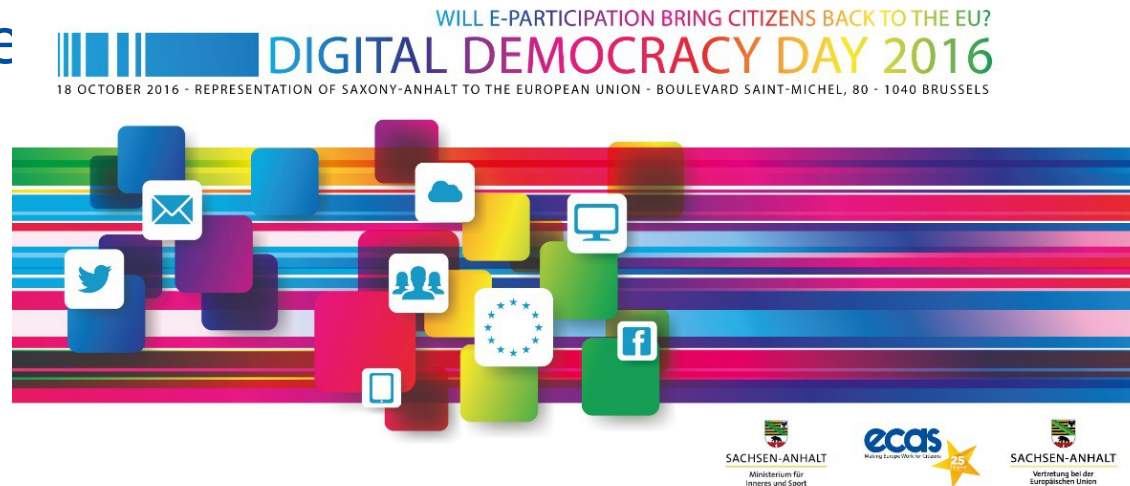


A high-angle, blurred photograph of a crowd of people walking across a crosswalk on a city street. The motion blur creates streaks of color, suggesting a busy, fast-paced environment. The text is overlaid on this background.

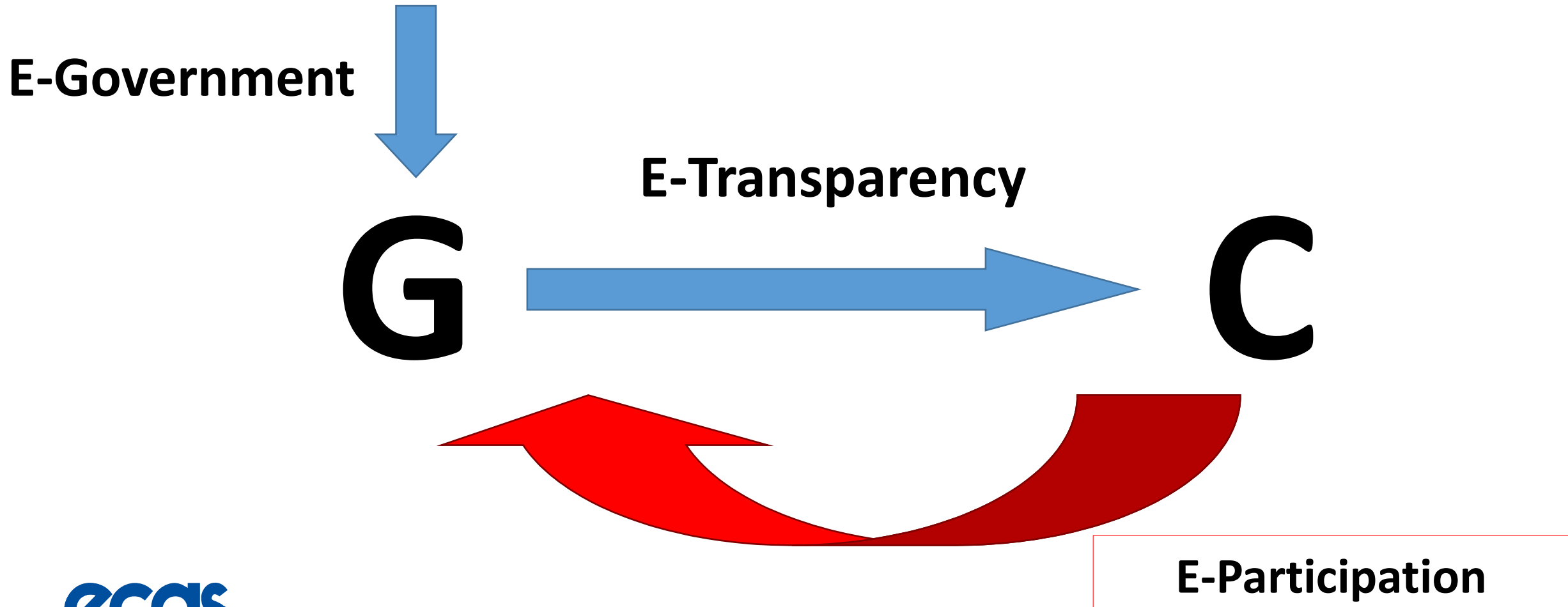
# Towards a Crowdsourcing Pilot at the EU Level: Taking Decisions with Citizens and Not for Them

# What is Digital Democracy?

- ★ Digital Democracy (or eDemocracy) refers to the use of Information and Communication Technology (ICT) to support democratic decision-making in order to enhance democratic institutions and democratic processes.
- ★ It relates to the online activities of governments (administration, representative



# ★ Three aspects of E-Democracy



Digital Democracy is NOT meant to replace traditional forms of representative democracy, but rather to complement them by adding elements of citizen empowerment and more direct participation.

# EU E-Participation Tools

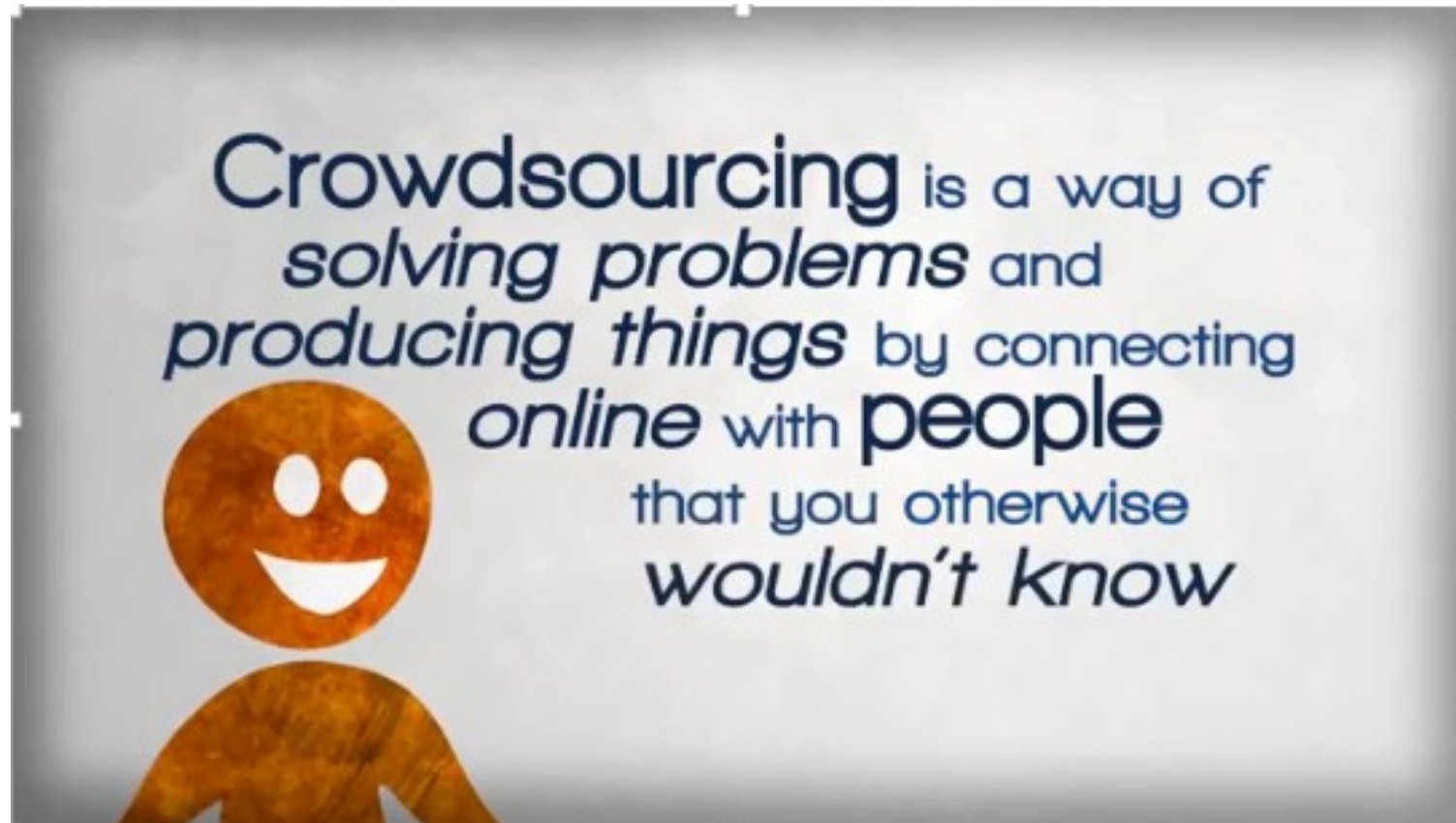
- ★ European Citizens' Initiative
- ★ Online EU Public Consultations
- ★ Petitions to the European Parliament

## Additional Ways:

- ★ Projects Co-Funded by the EU ex Puzzled by Policy, DEEP-linking Youth
- ★ Futurium, DG CONNECT
- ★ MEPs and E-Participation

**Limited in quantity  
and efficiency!**

# What is Crowdsourcing?



# Example: Constitutional reform in Iceland

- ★ Step 1: 1000 citizens in a National Forum to explain the values they would want to see in the Icelandic Constitution
- ★ Step 2: 25 citizens in the Constitutional Council to produce a draft constitution to be passed in the Parliament; Openness by social media.
- ★ Step 3: Non-binding referendum, 49% turnout

Ultimately stalled in the Parliament!

# 27 Cases of Crowdsourcing – *Work in Progress*

Objectives	Considered Successful	Unsuccessful	No Data
Enhanced citizens participation in policy-making	23	0	4
Ensured full representativeness	11	5	11
Engaged youth	11	2	14
Ensured a learning process	16	0	11
Ensured innovative ideas for policy-making based on the 'wisdom of the crowd'	23	1	3
Increased political legitimacy/trust	20	0	7
	18	1	8



# The Case for a Crowdsourcing Pilot at EU level

## Problem

62% of Europeans believe their voice does not count in the EU.  
41% of EU citizens want to influence decision-making directly.



## Needs

Effective mechanisms for engaging citizens (including youth, non-formalised and/or non-mainstream civic groups) in the process of co-producing decisions for Europe.



## Strategy

Apply the crowdsourcing method as a complementary tool to expand the number of contributors to EU policy-making, remove potential barriers to participation and “engage the unengaged” throughout Europe.

### Assumptions

- Political ‘Window of Opportunity’
- Experience and lessons learnt
- National partners
- EU level alliances
- Potential for engaging youth and the ‘unengaged’

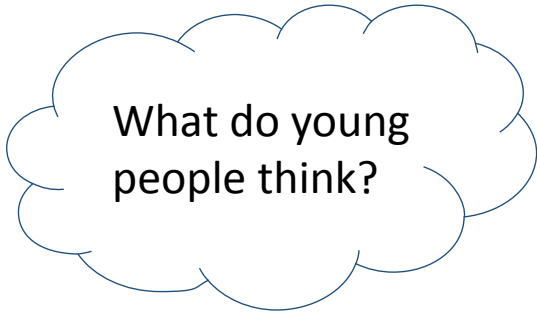
### Best Practice Research

- A deliberative tool: all contributions publicly available in real-time
- ‘Wisdom of the crowd’ – hidden expertise revealed
- Strong learning curve
- Increased legitimacy

### Influential Factors

- Committed decision-makers
- Informed selection of the subject
- Civil Society support infrastructure (to ensure citizens’ awareness and diversity)

# 1. EU Policy Fields



For a future crowdsourcing experience in the EU in which policy sectors do you think it would be feasible?

🔒 Poll locked. Responses not accepted.



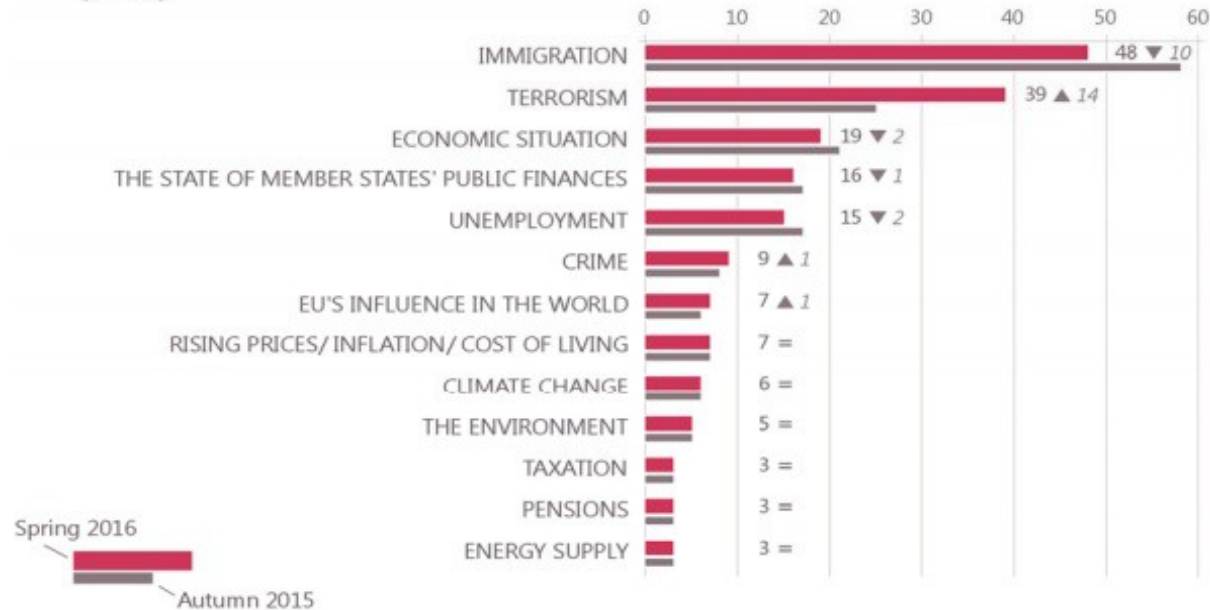
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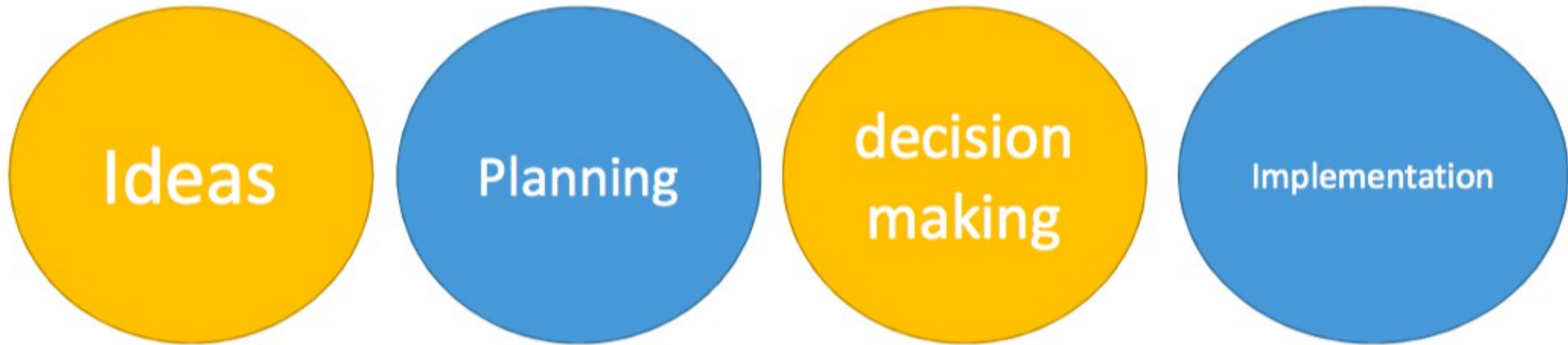


## Eurobarometer, 2016

QAS What do you think are the two most important issues facing the EU at the moment? (% - EU)



## 2. Points of Entry (Timeframe)



# 3. Technological Platform



## 4. Civil Society Organisations



# Crowdsourcing

What I learned	To be discussed
EU citizens want more influence on decision-making	Would citizens participate more if they had other ways to influence decision-making?
Limits of EU e-participation tools (ECI, consultations...?)	Would crowdsourcing be a good method to involve citizens in EU decision-making?
The 'wisdom of the crowd' can lead to innovative ideas	In which EU policy field could this wisdom be applied? (emotions+reason)

# Thank you!



[elisa.lironi@ecas.org](mailto:elisa.lironi@ecas.org)



[@ElisaLironi](https://twitter.com/ElisaLironi)



[ecas.org](http://ecas.org)

